**B&H Contingency arrangements-**

**Domestic, Sexual Violence and Stalking**

This document is for professional circulation only and is correct as of 2nd April 2020. For more information you can contact services directly as these arrangements may be subject to change.

**Messages from local commissioned providers:**

**RISE- Domestic Abuse Charity**

As the situation continues to change each day we want to keep you and our service users as up-to-date as possible with any changes we are making at RISE. The safety of our staff and of our service users is a priority and by following government advice we have made some changes to protect everyone. RISE is committed to supporting those affected by domestic abuse and so we will remain available to survivors of DV. If you are in an abusive relationship or are worried about a friend then please call our helpline - 01273 622 828. The national 24hour Domestic Violence helpline can be contacted on 0808 2000 247. For more information about any changes we have made and about our services during this difficult time, follow this link >> <https://www.riseuk.org.uk/news/2020/update-to-the-running-of-our-services>

**Survivors Network- Sexual Abuse Charity**

We have had to suspend all group-work for the time being. We are still accepting referrals for ISVA, Counselling and YP support services. We are offering phone or online appointments for our one-to-one work, and we are doing our best to provide additional support in a way that is mindful of the current level of risk, however we are very short on trained volunteer support so we have had to reassess our Helpline provision. **From next week (Wednesday 1st April) our Helpline will run in the daytime rather than the evening, from 12-2pm.** **This means our qualified staff team can take your calls and offer you the support you need. The phone number is still 01273 720110.**

We are looking at extending this to additional days or hours, and will keep everyone updated as these changes come into place. As you all know, these are unpredictable and fast-changing times. We are doing our best to keep up, and to adapt in a way that is safe for everyone. **Thank you so much for your patience in these difficult times we are all facing.** If you need phone support on other days, you can call the National Rape Crisis helpline: 0808 802 9999 (Daily 12:00 – 14:30 & 19:00 – 21:30); Samaritans 116 123 / www.samaritans.org (24hrs a day); Shout: text shout to 85258 (24hrs a day); LGBTQ Switchboard (National Helpline): 0300 330 0630 (Daily, 10am to 10pm). In an emergency situation, please dial 999. If you are in need of online support or resources, you can find an extensive list- <https://survivorsnetwork.org.uk/covid-19-update-26-03/>

And this bears repeating: **Even in difficult times, you do not have to face them alone. We may not be able to support you face-to-face, but we are doing everything we can to help via phone, email and online resources. We believe you, and hope we can support you in a way that keeps everyone as safe as possible.**

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| **Domestic Abuse** | | |
| **Service** | **Current provision** | **Contacts** |
| **RISE Brighton- DA service B&H** | Currently taking referrals and operating helpline and conducting casework over the telephone only. All drop ins and group works has been cancelled. Still taking referrals | 0300 3239985 or  01273 622 828  info@theportal.org.uk  Alternative National 24hr DV helpline 0808 2000 247 (HELPLINE only) |
| **Multi-agency Risk Assessment Conference (MARAC)** | These meetings are happening virtually once a week. | If you need any more information about this please contact [Nicola.Spiers@eastsussex.gov.uk](mailto:Nicola.Spiers@eastsussex.gov.uk) |
| **Victim Support- Multi Crime Pan Sussex** | Operating as normal so people are advised to continue to contact and make referrals in usual way. They have cancelled all face to face support and are now working mostly online using video conferencing and by telephone. The only exception to the face to face is with the Young Witness Service who are for those children and young people already at court or about to be until that advice changes. If high levels of staff absence, will reduce number of calls for initial DA case contact, and increase text contact for vulnerable clients | 0808 168 9274 or  0808 168 911 (out of hours)  [Shorehamvcu@victimsupport.org.uk](mailto:Shorehamvcu@victimsupport.org.uk)  [Sussexhateincidentreport@victimsupport.org.uk](mailto:Sussexhateincidentreport@victimsupport.org.uk) |
| **The Daisy Chain Project (DA Legal Advice)** | No new face to face appointments. Support via email and video calling and will keep all court dates until told otherwise | 01903 918 764  info@thedaisychainproject.com |
| **Refuge B&H- RISE** | Currently taking a pause in referrals to respond to new guidance. Will be open to new referrals by wk beg. 06/04/20. Have extended agreements for current residents who were due to move out shortly | 01273 622 828  Or 07578041050 for professional or self-referrals  info@theportal.org.uk  Alternative National 24hr DV helpline 0808 2000 247 (HELPLINE only) |
| **Sexual Abuse** | | |
| **Service** | **Current provision** | **Contacts** |
| **Survivors Network- B&H and East Sussex** | Still accepting referrals and ISVA’s, counselling and YP support- telephone or online support only. All drop in and group sessions cancelled.  The service will still support at court as long as have resource to do so.  Helpline sessions: Wednesdays 12-2 or email. | 01273 720 110  [help@survivorsnetwork.org.uk](mailto:help@survivorsnetwork.org.uk)  Alternative:  National Rape Crisis helpline 0808 802 9999  12:00 to 14:30 and 19:00 to 21:00 daily  or webchat <https://rapecrisis.org.uk/> |
| **Rape Crisis Surrey and Sussex** | Open and accepting referrals but the Centre and hub closed with no face to face sessions taking place. | All support via telephone and email 01293 538 477  [info@rcsas.org.uk](mailto:info@rcsas.org.uk)  Alternative:  National helpline 0808 802 9999  12:00 to 14:30 and 19:00 to 21:00 daily  or webchat <https://rapecrisis.org.uk/> |
| **Mankind (Men only)** | Preparing to close face to face support and then move to phone and email support only. | 01273 911 680  [admin@mkcharity.org](mailto:admin@mkcharity.org) |
| **Sex work Support** | | |
| **Service** | **Current provision** | **Contacts** |
| **Brighton Oasis Project** | Still taking referrals with appointments via telephone. All groups are cancelled. Face to face on a case by case basis dependent on vulnerability and risk and only if they are not experiencing symptoms | 01273 696 970  [info@brightonoasisproject.co.uk](mailto:info@brightonoasisproject.co.uk) |
| **Stalking** | | |
| **Service** | **Current provision** | **Contacts** |
| **Veritas Justice** | Still accepting referrals. All appointments conducted by phone, Whatsapp, facetime or skype. They are also Increasing follow up calls and texts due to expected delays and disruption in court work | [info@veritas-justice.co.uk](mailto:info@veritas-justice.co.uk)  01273 234 773 |
| **Sussex Stalking Support** | Still accepting referrals but all group meetings postponed. Phone and email support offered. | 01273 083 647  [info@sussexstalkingsupport.co.uk](mailto:info@sussexstalkingsupport.co.uk) |
| **Universal** | | |
| **South East Coast Ambulance Service current safeguarding provision** | We are currently running at full capacity, with all seven FTE staff in the team able to work remotely for the foreseeable future. There is currently no expectation to redeploy safeguarding staff. Core business of detecting, escalating and preventing harm, abuse and neglect, which may mean less urgent work is deferred or cancelled. For adults we will be looking closely at Section 42 (Care Act 2014) enquiries to ensure they meet a safeguarding threshold and referring them to the most appropriate person to respond. We are working around the clock to ensure safeguarding our patients does not fall by the wayside. | Contact details;  [Secamb.safeguarding@nhs.net](mailto:Secamb.safeguarding@nhs.net) (for secure communications)  [Safeguarding@secamb.nhs.uk](mailto:Safeguarding@secamb.nhs.uk) (for all general enquiries)  [Philip.tremewan@secamb.nhs.uk](mailto:Philip.tremewan@secamb.nhs.uk) – Nurse Consultant for Safeguarding  **07788 380 109** – Our enquires number for urgent requests as we are unable to access our 0300 line remotely. |
| **Brighton & Hove Safeguarding Children Partnership** | Have produced a Covid 19 Business Continuity plan. | For more information please contact: [Sally.Kendal@brighton-hove.gov.uk](mailto:Sally.Kendal@brighton-hove.gov.uk) Business Manager BHSCP |
| **Brighton & Hove City Council’s Children’s Social Care** | Have produced a Covid-19 management plan. | For more information please contact:  [Anna.Gianfrancesco@brighton-hove.gov.uk](mailto:Anna.Gianfrancesco@brighton-hove.gov.uk)  Interim Assistant Director- Children Families and Learning |

**Additional resources:**

* **BHSCP-** <https://www.bhscp.org.uk/>
* **Guidance from Safe Lives-** <http://safelives.org.uk/news-views/domestic-abuse-and-covid-19>
* **Safety planning from Women’s aid-** <https://www.womensaid.org.uk/covid-19-coronavirus-safety-advice-for-survivors/>
* **Sussex Police-** <https://www.sussex.police.uk/police-forces/sussex-police/areas/campaigns/campaigns/coronavirus-our-response/>
* **Government guidance on Refuge response-** [https://www.gov.uk/government/publications/covid-19-guidance-for-domestic-abuse-safe-accommodation-provision](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.gov.uk%2Fgovernment%2Fpublications%2Fcovid-19-guidance-for-domestic-abuse-safe-accommodation-provision&data=02%7C01%7CMiranda.Abrey%40communities.gov.uk%7C3b894dd5497c446c673408d7cf39e6ef%7Cbf3468109c7d43dea87224a2ef3995a8%7C0%7C0%7C637205719894992722&sdata=RiVZvnHzrFlvynuq86S9lS3rvRi4wF9jRsX9CpLHknA%3D&reserved=0)
* **Guidance about surviving economic abuse-** <http://www.safelives.org.uk/sites/default/files/resources/Safety%20planning%20guide%2C%20victims%20and%20survivors%2C%20COVID-19.pdf>
* **Guidance re child contact arrangements**- <https://rightsofwomen.org.uk/get-information/family-law/coronavirus-and-child-contact-arrangements/>
* **Guidance for professionals; multi-agency forums (including MARAC)** <http://safelives.org.uk/sites/default/files/resources/Marac%20guidance%20-%20COVID%2019.pdf>

For any specific queries, issues or concerns about domestic abuse or sexual violence services, please contact the Partnership Officer for Domestic, Sexual Abuse and Violence – Brighton and Hove [rose.hawkins@brighton-hove.gov.uk](mailto:rose.hawkins@brighton-hove.gov.uk) or for East Sussex [Natasha.Gamble@eastsussex.gov.uk](mailto:Natasha.Gamble@eastsussex.gov.uk)